

JVC Customer Care Center **1-800-252-5722**

Quick Guide FAQ's

Thank you for your purchase of this JVC DVD/Video Cassette Player/Recorder.

If you have any questions regarding the hookup or operation of this unit, please contact our **Customer Care Center at 1-800-252-5722**. Representatives are available to assist you from 9AM to 10PM Eastern Time 7 days a week.

Please Note:

Be sure to connect the AC power plug into the power outlet only after all other connections are completed.

When this unit is initially plugged into a power outlet or after a power outage, "LOADING" will blink on the front panel for approximately 50 seconds and all buttons on the front panel and remote control will not respond. **This is not a malfunction.**

Upon connecting this unit, I am unable to see a picture on Ch 3 or 4.

- The RF out on this unit is only used to pass the antenna signal to your TV.
- You will need to connect this unit to your Television with A/V Cables and/or an S-Video cable. Be sure to select the appropriate INPUT or VIDEO MODE on your Television to access the signal.

The clock on this unit is not set automatically. I am not using a cable box. Is this a malfunction?

- The clock on this unit may not be set automatically in some geographical areas.
- If the clock does not set automatically, you may set the clock manually by following the instructions on page 21 in the instruction manual.

When I turn on this unit it flashes "Hello" and all the buttons on the remote control and the front panel will not respond for 10 - 15 seconds. Is this normal?

- When this unit is first turned on, it will flash "Hello" as the internal EPROM chip is updated with information.
- Please wait until "Hello" stops flashing before you attempt to use the remote control or front panel buttons.

What DVDs can I use to record on this unit?

- DVD-R, DVD-RW, and DVD-RAM can be used to record on this unit.
DVDs with a (+) symbol will not be recognized as recordable media on this unit.

My newly recorded DVD plays on this unit but does not play on other DVD players.

- You must "Finalize" the DVD before it can play on another DVD player. Please see page 79 in the instruction manual.

My DVD picture is showing a split screen or vertical lines.

- This unit has a progressive scan feature. This feature only works with a TV that accepts a progressive scan signal.
- To disable the progressive scan feature on this unit, press and hold the progressive scan button on the remote control for a few seconds until the picture clears up. (See page 74 in the instruction manual.)

For additional troubleshooting tips, please refer to pages 80 - 83 in the instruction manual.