



**JVC Customer Care Center**  
**1-800-252-5722**

## **DR-MV100B Quick Guide FAQ's**

Thank you for your purchase of the JVC DR-MV100B DVD Video Recorder.

If you have any questions regarding the hookup or operation of your DR-MV100B, please contact our **Customer Care Center at 1-800-252-5722.**

### **Please Note:**

Be sure to connect the AC power plug into the power outlet after all other connections are completed.

### **What DVDs can I use to record on my DR-MV100B?**

- DVD-R, DVD+R, DVD-RW and DVD+RW, DVD-RAM can be used to record on your DR-MV100B.  
For recommended recordable DVD discs, please refer to page 3 in your owner's manual.

### **When I turn on my DR-MV100B, it flashes "Hello" and all the buttons on the remote control and the front panel will not respond for 10 - 15 seconds. Is this normal?**

When your DR-MV100B is first turned on, it will flash "Hello" as the internal EPROM chip is updated with information.

- Please wait until "Hello" stops flashing before you attempt to use the remote control or front panel buttons. **It takes 25-30 seconds until the set can be operated when a disc is on the tray.**

### **My DR-MV100B is showing a distorted picture.**

Your DR-MV100B has a progressive scan feature. This feature only works with a TV that accepts a progressive scan signal.

- If the picture is distorted, press OUTPUT STATUS button and select 480i.

### **When the resolution is set to 1080p in VCR playback, the picture can be distorted.**

- If the picture is distorted, press OUTPUT STATUS repeatedly until the picture appears normally to change the resolution setting.

### **My DR-MV100B is showing no picture.**

There is no signal output from COMPONENT OUT when HDMI is connected and 720p/1080i/1080p is selected at OUTPUT STATUS.

- Press OUTPUT STATUS button and select either 480i or 480p in order to watch the video signal from COMPONENT OUT.

### **My newly recorded DVD plays in my DR-MV100B but does not play in other DVD players.**

- You must "Finalize" the DVD before it can play in another DVD player.  
Please see page 21 in your owner's manual.

### **During the Initial Set Up, I am being asked to set the Clock. Does this model have Auto Clock Set?**

This unit doesn't have an Auto Clock Setting. You will need to manually set your clock as shown on page 14 of your owner's manual under the Initial Setup Wizard. You can also look on page 16 of your owner's manual and follow the directions for Clock Set.

***For additional troubleshooting tips please refer to pages 49-51 in your owners manual.***