## XA-HD500 Firmware Update Read me

This firmware Version 1.00.1071 is intended to remedy failure of the PC to recognize XA-HD500 when the USB High Speed USB 2.0 type Hub with connected Full or Low Speed USB type device such as a mouse or keyboard is used.

## Note:

Before running the update the Updater program needs to be installed from the provided XA-HD500 CDROM and the update file **XAHD500-1071\_1.exe** from JVC website must be downloaded.

## Instructions how to update the firmware:

- 1. Make sure that there is **no USB HUB** connected to your PC. If you use USB mouse or keyboard they need to be connected directly to the PC. Connect the XA-HD500 to PC with USB cable directly. The PC will recognize that new USB device is connected.
- Open the XA-HD500 updater. The program can be opened [START] > [All Programs] > [JVC] > [XA-HD500] > [Updater]. In the DEVICE section XA-HD500 must be shown.
- After downloading the firmware file from this web site, open it (double click it) and folder icon xahd500-update-1071 will appear on the desktop screen. The file named "FLASH. enc" is the firmware upgrade.

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- 4. Drag and drop "FLASH. enc" file anywhere over the window shown above, the "Update Version" number will change to: 1.00.1071.
- 5. Click the update button. The updating starts then message "Initialization Successfully completed" appears when the upgrading is done.
- 6. Sometimes the following message may show the XA-HD500 screen:
  - DB error
  - Rebuild DB

Enter: Yes

Just press the ENTER button on the unit to continue.

7. After update is performed successfully you can delete both the **xahd500-update-1071** folder and **XAHD500-1071\_1.exe** update file