

JVC TH-G31/41 Quick Guide FAQ

Thank you for your purchase of the JVC TH-G31/41 Home Theater System.

If you have any questions regarding the hookup or operation of your TH-G31/41, please contact our Customer Care Center at 1-800-252-5722

Please Note: Be sure to connect the AC power plug into the power outlet after all other connections are completed

How can I identify HDMI connector and cable?



How can I identify RCA AV cable and Component cable?



I don't have a cable box. How can I get the TV sound through the TH-G31/41 speakers?

Connect the Television's audio output to the TH-G31/41's audio input. Then select the audio (refer to the user's manual page NN)

My cable box is connected to the television using HDMI cable. How can view DVD playback from TH-G31/41?

Connect the HDMI cable from the cable box to the TH-G31/41. Then connect the HDMI cable from TH-G31/41 to the television.

I have a game console and TH-G31/41. How can I connect the game audio and the TV audio to TH-G31/41?

The TH-G31/41 has three audio inputs: Optical in, Aux in (RCA) and Audio in (mini jack). Connect game to one of the un used inputs. External audio switcher can also be used to switch between TV audio and game audio

I have connected the television using HDMI cable. When I playback DVD, why there is no video on the television?

TH-G31/41 may be set to output 1080i and your TV might be set to accept 480P. It is necessary to match the video resolution settings of both TH-G31/41 and television

Why the rear speakers have no sound when playing back DVD?

Check your speaker connections (user's manual page NN.)
If your DVD has no surround audio, press the surround button on the remote as many times to get sound as required. Refer to setting the surround mode (user's manual page NN)

Can I get sound from my rear speakers when playing Audio CD?

Yes. Press SURROUND button on the remote repeatedly to change surround mode.

Why does the display shows BYPASS when trying to select surround while playing back a pre-recorded DVD?

'BYPASS' is displayed on TH-G31/41 when attempting to change surround mode while playing back a pre-recorded audio that has Dolby encoded audio. The TH-G31/41 automatically selected the encoded audio format

I have no cable box. How can I get surround audio via the TH-G31/41?

Connect the Antenna cable to the digital TV's RF input. Connect the TV's optical audio output to the TH-G31/41's optical input. Select AUX OPT input on TH-G31/41

I have cable box. How do I get TV audio via TH-G31/41?

Connect the cable box's optical audio to the TH-G31/41's optical input and select the AUX OPT input

The DVD controls do not operate but the eject and close works. How do I playback a DVD?

Press the FUNCTION button on the remote to activate DVD. Then press play on the remote or front panel

How can I get the sound from my TH-G31/41 to match the video being shown on my TV.

If your TV is directly connected to your TH-G31/41, you will need to change the input on your TH-G31/41 to corresponding input that your TV is connected to.

The volume when I watch a DVD is different than the volume when watching my TV, why?

Some cable/satellite boxes and TV's have a setting for fixed or variable audio output. A variable output setting will affect the volume through your THG31/41. Check the user manual for your cable/satellite boxes or TV and look for audio output setting.