



Model: See below

Subject: Picture shaking may occur during recording

Date: May 29, 2012

Model No.

GZ-E10AUS

GZ-E10BUS

GZ-E10RUS

GZ-E10VUS

GZ-HM40BUS

Symptom:

While using Face Detection, hard picture shaking may occur during the recording of a moving picture.

Solution:

Check the current Firmware version. If the Firmware version is 1.06 or earlier, update the firmware using the procedure below.

**Firmware
Version
Check**

Procedure:

1. Connect the AC adapter.
2. Open the LCD monitor to power ON the camcorder.
3. Push [MENU] and select [BASIC SETTINGS] (see Fig. 1).
4. Then select [UPDATE] (see Fig. 2).



Fig. 1



Fig. 2

5. Note the Current Version on the LCD monitor (see Fig 3).



Fig. 3

6. Select "NO" to cancel the Update, then close the LCD monitor to power OFF.

7. If the Current Version is 1.07 or later then no Update is required.

If the Current Version is 1.06 or earlier then download the update from the following URL:

http://www3.jvckenwood.com/english/download/hd_update3/index.html